



Fiberon Professional Decking and Horizon Railing

20-Year Limited Performance Warranty Coverage

This warranty covers the following products made by Fiberon for a period of twenty (20) years from date of the original consumer purchase from an authorized Fiberon product distributor. Fiberon ("Warrantor") warrants the following Decking and Railing named below will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay when used in conjunction with an above ground application in a residential structure, under normal residential use and is installed and maintained according to manufacturer's guidelines.

Decking: Fiberon Professional Decking
Railing: Fiberon Horizon® Railing
Fasteners: Fiberon branded Hidden Fasteners as listed on www.fiberondecking.com

Fiberon Phantom Fasteners are warranted for 20 years from the date of invoice against defects in material and workmanship when installed according to manufacturer's installation instructions. This warranty excludes rust. For best results, use only Fiberon branded or those approved hidden fasteners listed on our web site, www.fiberondecking.com. Fiberon branded hidden fasteners are specifically designed to provide optimum performance when used with Fiberon deck boards. The use of other types of fasteners may void the Fiberon warranty if it is determined that deck board failures resulted from the use of non-approved fasteners.

Any owner seeking remedies under this warranty must notify Fiberon in writing within 30 days after discovering a possible nonconformity of the Product and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner's expense to protect all property that could be affected. The owner must allow Fiberon to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Purchaser's sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Fiberon products (whether such claim arises in contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Fiberon products failed to perform as warranted above, shall be replaced with new Fiberon product in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Additionally claimant agrees to the use of surface fasteners as adequate for reinstallation by the claimant of the furnished board, irrespective of existing deck method. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product or if Fiberon deems the repair is not commercially practicable or cannot be made in a timely manner.

To obtain replacement, the original owner must send this warranty certificate, copy of original invoice and photos of the issue to the address at the bottom of this document. Such invoice must be from an authorized Fiberon product dealer and must show (1) the date of the purchase and (2) that sufficient Fiberon product has been purchased to cover the number of lineal feet claimed to be damaged.

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Fiberon does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Fiberon products and/or failure to abide by Fiberon's installation guidelines, including but not limited to improper gapping; (2) use of Fiberon products beyond normal residential use or in an application not recommended by Fiberon's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Fiberon products are installed; (4) Defects to or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (6) discoloration caused by aggressive atmospheric pollutants including but not limited to metallic oxides or particles, and airborne mold or mildew; (7) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (8) damage resulting from fire or exposure to excessive heat sources such as cooking devices or retro-reflective surfaces; (9) the application of improper paints, stains, surface treatments or other chemical substances including but not limited to unapproved cleaners, pesticides; (10) climate change or any other cause beyond the control of Fiberon; (11) variations or changes in color of Fiberon products; (12) improper handling, storage, abuse or neglect of Fiberon products by Purchaser or third parties; (13) ordinary wear and tear; (14) impact from foreign objects ; or (15) any fasteners not supplied or approved by Fiberon.

The purchaser is solely responsible for determining whether Fiberon product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Fiberon product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

For further information, contact:
Fiberon, Consumer and Technical Support Department
198 Random Dr., New London, NC 28127
phone 800-573-8841 | fax 704-463-7330 | email info@fiberondecking.com | www.fiberondecking.com

FIB-0054-LIT Rev H 3/12

Fiberon Professional Decking and Horizon Railing 20-Year Limited Performance Warranty	
Year of Claim	Recovery
0 - 10	100%
10 - 12	80%
12 - 14	60%
14 - 16	40%
16 - 18	20%
18 - 20	10%